

VOLLEYBALL FESTIVAL



PHOENIX, ARIZONA

JUNE 26-30



WILDPEPPER
SPORTS

SURVIVAL GUIDE

The Volleyball Festival

“Where Sport is at its Best”

The **mission of the Volleyball Festival** is to provide opportunities for athletes, coaches, parents and staff members to become deeply **involved** in what they are doing and **closely connected** to one another in ways that **bring out the best** in everyone - in short, to provide opportunities for everyone to have **FUN**, to establish **FRIENDSHIPS**, and to **BE THE VERY BEST** ambassadors for good sports.

Sport is at its best when it is:

- **Fair and Focused** so everyone is able to pursue their own dreams and remain focused on seeking them without intrusions from their sports partners.
- **Fun and Festive** where everyone works together to create sports experiences that allow them to enjoy themselves in a festive atmosphere and celebrate their achievements, however small.
- **Friendly** where everyone is provided opportunities to develop close relationships.
- **Formative** where everyone develops the skills needed to become good citizens in the Festival community.
- **Flexible** where everyone is free from the limitations of “In-Your Face” sports traditions.
- **Family-Friendly** where every family feels welcome.
- **Forward Looking** where everyone takes initiatives to articulate a vision of a better world of sports and then follows up with actions to modify sports policies and practices that interfere with sport at its best.

Welcome to the Festival Family!

Bernice & David Epperson, Festival Founders

Anna & Bryan Kelley, Festival Operators

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Important Festival Phone Numbers

Festival Control Room 602-615-4330

Sports Medicine Office 602-615-4317

FESTIVAL TIME LINE FOR THE WEEK

Tuesday, June 25

- Practice Sessions (Lower Halls)
- Team Check-in (North Mtg. Room 122 A)
- All-Access Pass & Will Call Tables (North Mtg. Room 106 b/c)

Wednesday, June 26

- Practice Sessions 5-8pm (Lower Halls)
- Team Check-in 9-8pm (North Mtg. Room 122 A)
- All-Access Pass & Will Call Tables (North Mtg. Room 126 B/C)
- [Marki Unsigned Player Showcase](#) (Courts CC1, L24-27)
- Coaches' meeting (North Mtg. Room 124)
- Welcome Party, 6pm-8:00pm (Lower Halls)

Thursday, June 27

- Estimated match length is 1 hour
- NSR Recruiting Seminars (North Mtg. Room 128 A/B)
- Special Olympics competition, 9am-2pm (Courts CC2 & L18)
- Pool play

Friday, June 28

- Estimated match length is 1 hour
- NSR Recruiting Seminars (North Mtg. Room 128 A/B)
- Pool play

Saturday, June 29

- Estimated match length is 1 hour
- NSR Recruiting Seminars (North Mtg. Room 128 A/B)
- Pool play
- Championship Bracket Play begins for all age groups

Sunday, June 30

- Estimated match length is 1 hour
- 12s, 13s, 14s, 15s, 16s & 17s/18s Championship Finals
- All Division Championships

For the most up to date schedule, visit www.volleyball-festival.com.

FESTIVAL HOUSING

- If you have problems with your accommodations, first contact the Front Desk manager at your hotel for help.
- If you do not get a satisfactory response from the Front Desk Manager, discuss your concerns with our Festival Housing Coordinator, **Shaun Keough**

Phone: 866-468-3268 x824 or 248-675-7034
(cell)

E-mail: shaun@travelingteams.com

- If you still do not feel you have achieved a satisfactory resolution, please come to the Festival Control Room (North Phoenix Convention Center Mtg. room 127c) and Festival administrators will help you resolve your problem.

COMMUNICATION AND INFORMATION

Playing Assignments

- Real time Schedules & results are reported through [Advanced Event Systems \(www.advancedeventsystems.com\)](http://www.advancedeventsystems.com). The [AES Express App](#) is available for iPhone, Android and Blackberry. This information is also available through links [ON OUR WEB SITE](#). There is FREE wireless access in the Convention Center Metro Marche food court area. **FREE COMPUTER TERMINALS** and **RESULTS BOARDS** are located near the tournament desks.
- The **Flow Chart** provides playing assignments. It is necessary to know the seed number of your team going into each round of play to determine your assignment (See page 9 for an example).

Clarification of Playing Assignments

Coaches:

- The **Age Group Director** at the tournament desks can help explain any concerns about assignments. The **Court Managers** can direct coaches to the appropriate person to get assistance in finding their court assignment.

Parents and Spectators:

- The **Information Booths** provide parents with information about court assignments and will notify the age group directors of the need to review any errors in assignments identified by parents.

Information Booth Locations

Main Info Booth (Lower Level)

- Lobby area, 7am – 9pm

Satellite Info Booth (North Building)

- Street Level, 7am – 9pm

Sundries Store

- Sundry items may be purchased at the Main Information Booth on the Lower Level.

Lost & Found

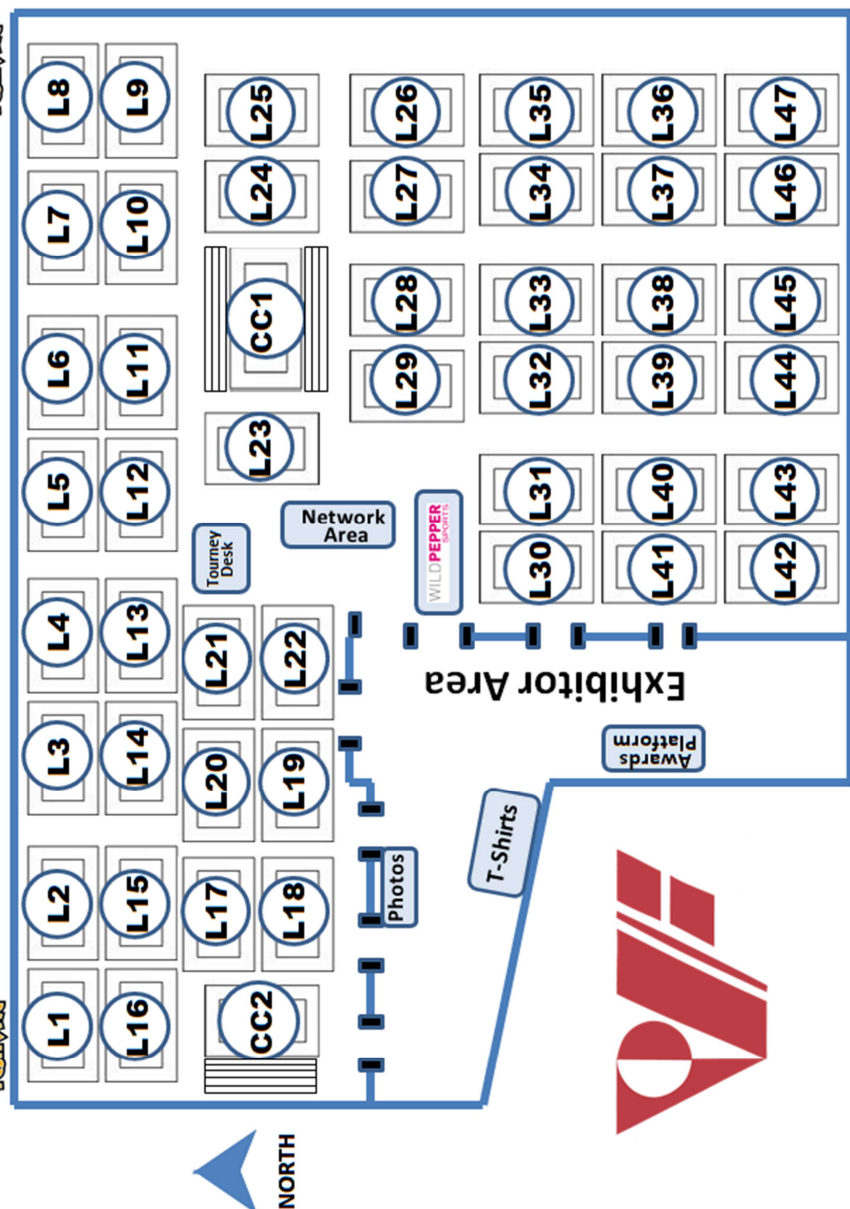
- Located at the Main Information Booth on the Lower Level.

Court Locations (Lower Level L1-L47, CC1 & CC2)



Volleyball Festival 2019

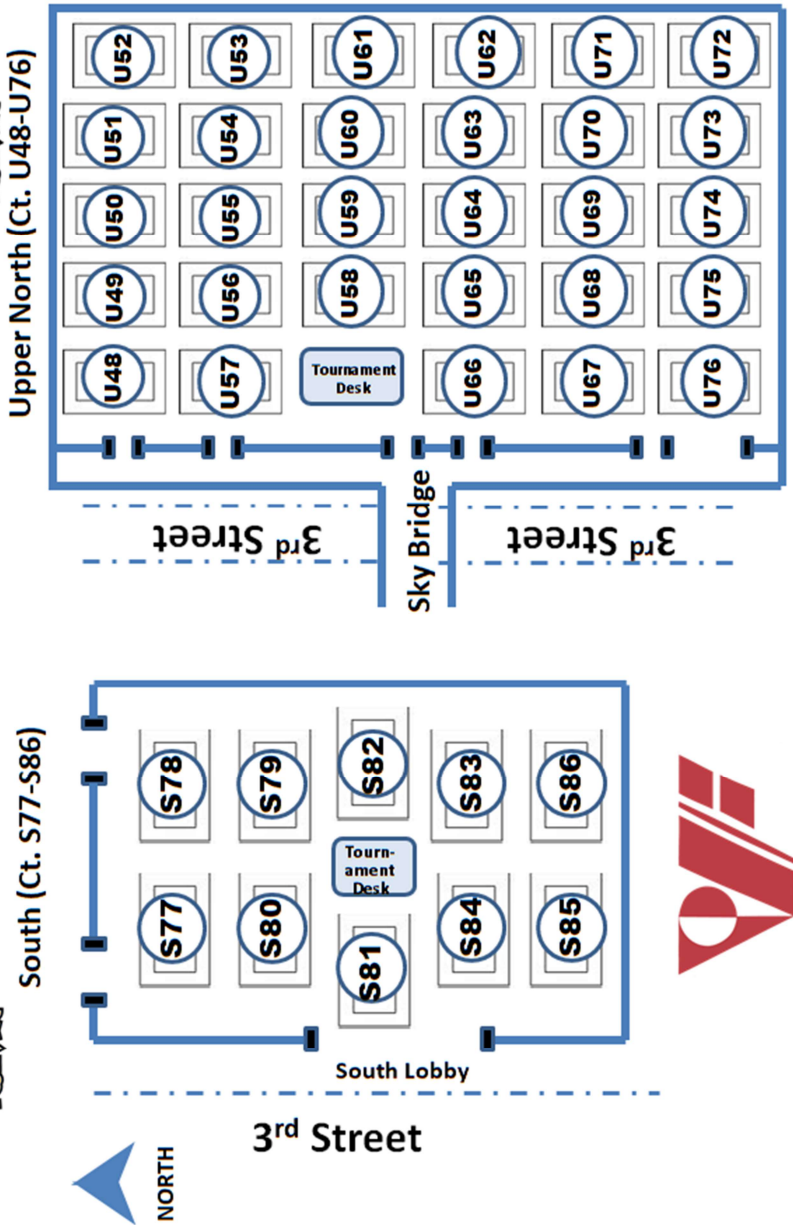
Lower Level – Courts L1 - L47, CC1 & CC2



Volleyball Festival 2019



Court Locations (Upper North U1-U29, Upper West W1-W6)



FESTIVAL PUBLICATIONS

Information Booth:

- **Souvenir Program (\$3)***
Lists all Festival participants and provides feature stories of interest to parents, athletes and coaches.

* **FREE** copies are distributed to COACHES and PLAYERS in their Team Registration Bags.

Festival Web site:

- www.volleyball-festival.com

Online Documents

- An updated **Festival Schedule**
- **Schedules & Results** (current and previous years)
- **Flow Charts**
- **Tournament Handbook**
Information coaches need to know about the Festival competition schedule and rules.
- **Festival Survival Guide**
Guide on how to get the most from your Festival experiences.

SOCIAL MEDIA

- **Facebook**

Like us on [Facebook.com/volleyballfestival](https://www.facebook.com/volleyballfestival)

- **Twitter**

Follow us [@VbFestival](https://twitter.com/VbFestival)
#VBFestival2019

- **Instagram**

Follow us @vbfestival

- **BallerTV**

BallerTV is the official broadcasting network of Festival Sports events. Live online streaming can be viewed [HERE](#). On demand broadcasts or downloads are available for a fee.

WELCOME PARTY

- Join us for the "Swing into the Jungle" themed Welcome Party Wednesday, June 26 in the lower halls of the Phoenix Convention Center. Teams are encouraged to dress up in colors that will glow under black light or other fun costumes representing their club or home state. Concession stands and food carts are open during the event.

6:00 - 6:45 Carnival games, prizes, DJ music, and free Kids Zone

6:45 - 7:15 Official welcome, presentation of flags, "Top 10" costume contest, Opening of games

7:15 - 8:00 Dance party

- Passes are sold at the Phoenix Convention Center box offices.

\$10.00 Adults; Children 6-12; Seniors 62 & over; active military

Free Children 5 & under

Admission to the Welcome Party is included with the All-Access Pass. Players, coaches, and chaperones on each team's official roster with an AAU membership number are free of charge but must show their Tournament credential to enter.

Security begins checking at 4:00 PM for:

1. All access passes OR
2. Player, coach, and chaperone passes OR
3. \$10 Welcome Party passes

CHAMPIONSHIP FINALS

- The Championship Finals will be held entirely in the Phoenix Convention Center at the following times and locations:

17/18s	12:00 PM	Sunday, June 30	CC1	Lower Level PCC
12s	12:00 PM	Sunday, June 30	CC2	Lower Level PCC
15s	1:30 PM	Sunday, June 30	CC1	Lower Level PCC
14s	1:30 PM	Sunday, June 30	CC2	Lower Level PCC
16s	3:00 PM	Sunday, June 30	CC1	Lower Level PCC
13s	3:00 PM	Sunday, June 30	CC2	Lower Level PCC

- Admission is included with the All-Access Pass or Daily Pass.

CONVENTION CENTER DIRECTIONS

From the Airport:

Head west on
E Sky Harbor Blvd.
Take the ramp onto
I-10 West
Take exit 145 for I-10
Slight left at N 7th St.
Turn right at E Monroe St.
Turn left at N 3rd St.

From Tempe:

Take the ramp onto
AZ-202 Loop W
Take the exit onto I-10 W
Take exit 145 for I-10
Slight left at N 7th St.
Turn right at E Monroe St.
Turn left at N 3rd St.

PARKING GARAGE DIRECTIONS

- **Jefferson Garage** - 333 E. Jefferson St. – \$5/day, no in & out privileges. Pre-buy reserved parking online at [ParkWhiz](#) to take advantage of this special Volleyball Festival rate. Otherwise special event rates apply. This above ground parking structure is located directly south of the South Building of the Phoenix Convention Center, with entrances on the east, west and south sides. Note Jefferson Street is one-way going east; Third Street is one-way going south.
- **Regency Garage** - 40 N. 2nd St. – \$12/day, no in & out privileges. This garage is located directly across Second Street from the West Building between Washington and Adams streets.
- **East Garage** - 601 E. Washington St. – \$9/day, with printed daily [COUPON](#), no in & out privileges. This above ground parking structure is the largest in the area and is located directly east of the South Building and southeast of the North Building. Entrances are available off of Washington (one-way westbound) and Jefferson (one-way eastbound) streets.
- **Heritage Garage** - 123 N. 5th St. – \$12/day, no in & out privileges. This garage is located next to Heritage Square and the Phoenix Museum of History, just east of the North Building. Enter this garage from Fifth or Monroe streets.
- **West Garage** - 185 N. 2nd St. – \$12/day, no in & out privileges. Enter the underground parking in the West Building of the Phoenix Convention Center off of Second Street, just south of Monroe Street. It is directly across Second Street from the Hyatt Regency Hotel.
- **North Garage** - 475 E. Monroe St. – \$12/day, no in & out privileges. This garage is located below the North Building. Enter this garage from Monroe Street, just west of Fifth Street.

PARKING MAP



PLAYING AND SCHEDULE INFORMATION

More detailed information can be found in the **Tournament Handbook** available on-line at www.volleyball-festival.com.

Festival Format

The tournament is organized around the re-seeding of each team at the end of each round of play. This re-seeding sorts teams into progressive groupings where opponents are of similar abilities. As each team approaches the end of the Festival, each team has an increasing opportunity to be successful.

Seeding Procedures

Based on teams' records of achievement in their region and in other regional tournaments, self-seeding information, and any other pertinent information, teams have been assigned to pools for the first day.

Avoiding Intra-regional Play

Every effort is made to avoid placing teams from the same region into the same pool on the first day of play. This is not always possible.

Finding Out When Teams Play

A team locator is posted on the results board near the tournament desks listing each team's first assignment for that day. A coach can also follow the progress of his or her team using the flow chart because it includes the court assignment number alongside each pool.

Scoring System

- Standard matches: 2 sets to 25 and if necessary, 3rd set to 15.
- 3 Team pools play 3 sets to 25, if not followed by a crossover match.
- No cap in any set.
- **Tie breaking sets:** one 25-point set with no cap.

Understanding the Festival Flow Chart

Each age group has its own flow chart. The flow chart is a map that details how teams progress through the tournament. The flow chart shows where each team begins the tournament, where the team will go if it maintains its seed, which teams remain in contention for the Championship Division, and where a team will go if its performance results in a change of seed. By using the flow chart, you can track your team's progress throughout the tournament and see the possibilities for the next day and the rest of the tournament. (See next page.)

How to read a Flow Chart ... (or ... How do I track a team from day to day?)



To start you need to know the initial seed of the team you wish to track. Let's say your team has an initial seed of 109. Look and find the 109. You will see that you play in a 4-team pool being played on court L14. You retain your place in the pool and remain the 109th seed. You're done for the day!

You now play in a pool of 3 on court L40. You finish 2nd in your pool and take over the 84th seed. But you have one more set to play!

You now need to play a "Challenge Set" against seed 110 on court L40. You win that set (it was very close!) and retain the 84th seed.

A pool of four awaits you today. You play on court U21 as the first seed in the pool. You finish 2nd and drop to the 85th seed.

On your final day, you are playing in the Concord Division on court U16 with four other teams. Consult the Tournament Handbook for the format of this divisional play. You win your divisional and finish 85th as well as receive individual trophies for winning your divisional. Congratulations on a great Festival!

AVOIDING CONFUSION

- **COACHES: STUDY the TOURNAMENT HANDBOOK and FLOW CHART** so that you understand where you play, when you play, and when you are scheduled to referee, so you can avoid being assessed penalty points or forfeits.
- **COACHES: SIGN the POOL SHEET** indicating you agree with your next day's assignment. You should check the seed you have been assigned with the results of your pool or bracket. Follow that seed to the next round of competition on the Flow Chart to make sure your team has been assigned to the correct position for the next day's competition.
- If you find any **DISCREPANCIES** in your assignment for the next round, consult the court manager. The referees are not expected to make decisions about your next day's assignment. If you want further clarification, contact your Age Group Director, so your situation can be reviewed.
- **OFFICIAL PROTESTS**
 - Made during the match must be made before the next ball is served.
 - Made on the last point of game 1 or 2 must be made within the first 60 seconds of the 3 minutes between games.
 - Made on the last point of the match must be made before the referee leaves the court.
- In spite of all of the careful planning and training that goes into preparing for the Festival, each year in a very few cases, Festival staff members commit errors when advising teams about a team's assignments for the next day. Every effort is made to avoid errors and where possible to correct them in a fair and just manner. However, **THE BEST WAY TO GUARD AGAINST STAFF ERRORS** made in interpreting the playing schedule is for the coaches to master the **TOURNAMENT HANDBOOK** so that the coaches can challenge incorrect interpretations of a team's progress.

PLAYING SCHEDULE OVERVIEW

	Thursday	Friday	Saturday
12's	All Play 8:00 AM Pools	All Play 8:00 AM Pools	8:00 AM Championship Bracket All others 8:00 AM Pools
13's	All Play 3:00 PM Pools	All Play 3:00 PM Pools	10:00 AM Championship Bracket All others 3:00 PM Pools
14's	All Play 8:00 AM Pools	All Play 8:00 AM Pools	8:00 AM Championship Bracket All others 8:00 AM Pools
15's	All Play 3:00 PM Pools	All Play 3:00 PM Pools	10:00 AM Championship Bracket All others 3:00 PM Pools
16's	All Play 3:00 PM Pools	All Play 3:00 PM Pools	10:00 AM Championship Bracket All others 3:00 PM Pools
17s/18's	All Play 8:00 AM Pools	All Play 8:00 AM Pools	8:00 AM Championship Bracket All others 8:00 AM Pools

PLAYING SCHEDULE OVERVIEW (cont.)

	Championship Sunday
12's	<p>8:00 AM Championship Bracket Finals: 12:00 PM @ CC2</p> <p>8:00 AM Divisionals</p>
13's	<p>8:00 AM Championship Bracket Finals: 3:00 PM @ CC2</p> <p>PM Divisional start times vary. See AES</p>
14's	<p>8:00 AM Championship Bracket Finals: 1:30PM @ CC2</p> <p>8:00 AM Divisionals</p>
15's	<p>8:00 AM Championship Bracket Finals: 1:30 PM @ CC 2</p> <p>PM Divisional start times vary. See AES</p>
16's	<p>8:00 AM Championship Bracket Finals: 2 3:00 PM @ CC1</p> <p>PM Divisional start times vary. See AES</p>
17s/18's	<p>8:00 AM Championship Bracket Finals: 12:00 AM @ CC 1</p> <p>8:00 AM Divisionals</p>

IMPORTANT FACILITY POLICIES

- No ice chests are allowed in the Phoenix Convention Center.
- No helium balloons allowed in the Phoenix Convention Center
- No personal chairs allowed in the Phoenix Convention Center
- Designated team camping is available on the Monroe St. side of the North Building.

FOOD SERVICE

Restaurant Information

- Consult the **Souvenir Program** for a listing of the featured restaurants.
- Many **hotels** have their own **concierge** stationed in the lobby. They are happy to help you select a restaurant and make reservations.
- Menus for the convention center eateries, coupons for local eateries, and late night dining options for large groups are listed at www.Volleyball-Festival.com under "Visitors Guide".

Convention Center Food Services

- Snacks and meals are available at the *metromarché* food court on street level in the North Building of the PCC. Options include Bistro on 3rd, City Central Coffee, Flat Out Pizza Co, Mustache Pretzels, Tortillas, and Urban Wok. Starbucks is also conveniently located on the street level of the West Building by the 2nd Street entrance.
- Catering options for group meals, team parties, etc. are available through Aventura Catering. Contact Jan Taylor at 602-534-8632 or taylor-janice@aramark.com.

SPECIAL EVENTS

Marki Recruiting Player Showcase, L21-L26

Wednesday, June 26: 4 PM to 5:30 PM

NSR Recruiting Seminar, North PCC, room 128 a/b

Thursday, June 27: 1 PM to 1:45 PM, 3 PM to 3:45 PM, 5 PM to 5:45 PM

Friday, June 28: 1 PM to 1:45 PM, 3 PM to 3:45 PM, 5 PM to 5:45 PM

Saturday, June 29: 1 PM to 1:45 PM, 3 PM to 3:45 PM, 5 PM to 5:45 PM

Special Olympics Division, CC2 & L18

Thursday, June 27: 8:00 AM to 2:00 PM

End ALZ (Go Purple Day)

Friday, June 28

Join the Volleyball Festival in the fight against Alzheimer's. We joined forces with the Alzheimer's Association in 2013 to raise awareness and funds for the care and support of people with Alzheimer's. Donation opportunities are available throughout the tournament or [Donate Online](#). Visit the Information booths for details.

SAFETY AND SECURITY

Securing Possessions

- Assign a member of your team to be in charge of securing possessions.
- Put all possessions in a place where they are **visible to members of your team** community.
- Attend possessions at all times.
- Leave valuables **secured** at your **place of residence**.

Staying Safe While Walking

- Always walk in groups of **two or more**.
- Carry a **cell phone**.
- Dress comfortably, but **modestly**.
- Report any suspicious behavior to the **Festival Staff, Police, Phoenix Convention Center Security, or Downtown Phoenix Ambassadors (orange shirts)**.

Hotel Room Safety

- Always lock and **bolt your door**.
- Do not open the door until you are sure you know who you are admitting. **USE DOOR PEEP HOLES AND SECURITY CHAINS** to monitor who is seeking entry.
- Players should always travel in pairs, even to the ice machine.
- Familiarize yourself with Hotel Front Desk and Security phone

numbers.

- If accosted by a stranger or anyone, **RETREAT** and **IMMEDIATELY CALL FOR HELP.**

Seeking Help

- Be sure that someone in your group has a **cell phone** at all times.
- Maintain your position via your phones GPS capabilities.
- Use a cell phone to **call 911.**
- Phoenix Police Department - Non-emergency telephone number:
602-262-6151.

Taking Precautions in Parking Lots/Garages

- Before driving into the parking lot, passengers should secure valuables that will be left in the car out of sight.
- Ask the parking attendant for the locations of the emergency telephone call boxes.

ATHLETIC TRAINING SERVICES

Availability

- Athletic Training Services will be available 90 minutes prior to the start of each match.
- Athletic Training Services will conclude 30 minutes after completion of the day's play.
- In addition, Athletic Training Services will be available from roving patrols of Athletic Trainers with Medical backpacks on duty at the playing sites.

Locations

- The athletic training room is in PCC West Meeting Room 101a/b/c.
- Signs are posted throughout the convention center.
- Ask the information booths at the venue.
- Ask any Festival staff member.
- If unable to locate services through the above mentioned methods, call the Sports Medicine office at 602-615-4317 between 6:30 AM and the end of daily competition.

Types of Medical Services

- Injury treatment and evaluation
- Emergency medical response
- General medical services
- Ice packs
- Taping

2019 Festival Medical Partner





HOSPITAL EMERGENCY & URGENT CARE DIRECTORY

PHOENIX

Banner Good Samaritan Medical
Center (for trauma & orthopedics)
**24 Hour Physician Staffing/
Trauma Center**

1111 E. McDowell Road
Phoenix, AZ 85006
602-839-2000
1.8 miles from C.C.

Urgent Care Centers:

NextCare Urgent Care
1701 E. Thomas Rd. #A104
Phoenix, AZ 85016
602-277-5998
M-F 8-8 Sat & Sun 8-4
2.3 miles from C.C.

Fastmed Urgent Care
940 E University Dr. #105
Tempe, AZ 85281
844-676-1346
M-S 8-8; Sun 8-4
11.1 miles from C.C.

TEMPE

Banner Desert Medical Center
**24 Hour Physician
Staffing/ Emergency Dept.**
1400 S. Dobson Rd.
Mesa, AZ 85202
480-412-3000

Urgent Care Center:

NextCare Urgent Center
914 N. Scottsdale Rd.
Tempe, AZ 85281
800-819-8566
M-F 8-8 Sat & Sun 8-4
1.0 mile from ASU

24 hour pharmacy:

CVS
802 S. Mill Ave.
Tempe, AZ 85281
480-966-6271
1.0 mile from ASU

Phoenix 24 hour pharmacies (call store for hours)

Walgreens

3402 N. Central Ave.
(at Osborne)
Phoenix, AZ 85012
602.265.4781
2.8 miles from C.C.

CVS

4040 N. 19th Ave.
(at Indian School Rd.)
Phoenix, AZ 85015
602.265.3167
4.3 miles from C.C.

Other Phoenix area pharmacies (call store for hours)

Walgreens

705 E. McDowell Rd.
(at 7th St.)
Phoenix, AZ 85004
602.258.4865
1.3 miles from C.C.

CVS

50 W. Jefferson St.
(at S. Central Ave.)
Phoenix, AZ 85003
602.296.7611
3 blocks from C.C.

CVS

1525 N. Central Ave.
(at McDowell)
Phoenix, AZ 85004
602.256.2124
1.3 miles from C.C.